

POSITION: Relief Program Support Worker

PROGRAM: Charles Street Men's Shelter

PROGRAM: A short-term shelter providing support for men experiencing homelessness on the journey towards stable housing.

PURPOSE: To relate with men accessing services and provide basic supports related to emergency shelter.

GENERAL RESPONSIBILITIES:

- 1. Perform intake for those accessing the shelter
- 2. Janitorial duties
- 3. Meal set-up and supervision
- 4. Relate with men accessing the drop-in and/or shelter
- 5. Perform Shelter team duties ensuring the best possible operation of the program
- 6. Responsible for working in a healthy and safe manner
- 7. House of Friendship organizational responsibilities

QUALIFICATIONS:

- 1. Understanding of human interactions usually attained by life experience and/or by related education
- 2. Ability to enter registration information into data base
- 3. Ability to perform janitorial duties
- 4. Ability to carry and operate cleaning equipment (eg. floor buffer, vacuum)
- 5. Strong interpersonal skills
- 6. Very good oral and written communication skills
- 7. Ability to handle crisis situations in a calm manner
- 8. Experience of homelessness or relating with people experiencing homelessness
- 9. Current Standard First Aid Certification or willingness to obtain at hiring
- 10. Ability to work effectively with people from various abilities, life situations and cultural backgrounds
- 11. Aptitude for accurate and efficient computer data entry
- 12. Experience in a social service setting preferred
- 13. Commitment to understand and uphold the mission and values of House of Friendship is expected

POSITION DETAILS:

- Position is to provide coverage for part/full-time staff
- There are no regularly scheduled hours. Most coverage is for overnight shifts, but daytime, evening and weekend shifts may also be available
- Overnight availability is an asset

PLEASE SUBMIT COVER LETTER AND RESUME TO:

Ashley Grinham, Program Supervisor, Charles Street Men's Shelter ashleyg@houseoffriendship.org

Please specify Job Posting # HOF0352R

APPLICATION CLOSING DATE: June 26, 2017

POSITION START DATE: As Soon As Possible

We thank all applicants. Only those selected for an interview will be contacted