

## Eligibility Criteria

To be eligible to live at Charles Village you have to:

- Be a Canadian citizen or have made a claim for permanent resident or refugee claimant status
- Be single, 16 years of age or older and able to live on your own.
- Qualify for Community Housing through the Region of Waterloo Community Housing Access Centre

## How to Apply

To apply for Charles Village or any community social housing in Waterloo Region, please contact the Community Housing Access Centre at 265 King Street East, 6th Floor, Kitchener, ON tel. 519-575- 4833 TTY: 519-575-4605

Other access sites include House of Friendship's Eby Village, 50 Eby Street, Kitchener, 519- 578 -5203.

All sites are wheelchair accessible.



*"Having my own apartment is an absolute dream. I even enjoy doing my own dishes!"* Charles Village Tenant

## House of Friendship Programs

### Addiction Services

Alcontrol (women)  
174 King Street N. (men)  
Moving Forward (women)  
Bridges to Health (women)

### Community Services

Appliance Repairs  
Christmas Hampers  
Emergency Food Hampers

### Family Services

Community Centres

- Chandler-Mowat
- Courtland-Shelley
- Kingsdale
- Sunnydale

Live and Learn  
Camp Sponsorship

### Residential Services

Charles Street Men's Hostel  
Kiwanis House  
Cramer House  
Charles Village  
Eby Village

## For Further Information Contact

### Charles Village

75 Charles Street East  
Kitchener, ON N2G 2P3

tel: 519-742-8327

fax: 519-742-1089

e-mail:

[charlesvillage@houseoffriendship.org](mailto:charlesvillage@houseoffriendship.org)

[www.houseoffriendship.org](http://www.houseoffriendship.org)

Charitable Number: 10749 3892 RR0001

## Affiliations

Charles Village is an active member of the Ontario Non-Profit Housing Association (ONPHA) and the Homeless and Housing Umbrella Group (HHUG)

## Charles Village



## Affordable and Supportive Housing for Single Adults

75 Charles Street East  
Kitchener, ON N2G 2P3

tel: 519-742-8327

fax: 519-742-1089



*Extending the hand of friendship to our neighbors in need since 1939*

## Charles Village is

- Supportive, permanent, affordable housing for single adults (both women and men). Tenants live independently in a community setting.
- Non-profit housing where all apartments are Rent-Geared-to-Income, subsidized by the Region of Waterloo Rent Supplement program.
- An attractive, well-maintained, three-storey building with 22 one-bedroom units, including two wheelchair accessible units. Common areas include a lounge, a multi-purpose room, laundry and bike room.
- Centrally located in downtown Kitchener close to transit, retail shops, the Farmers' Market and other services.
- A building with an eco-friendly geo-thermal heating and cooling system that maximizes tenant comfort and minimizes energy costs and environmental impact.

## Community Life

Tenants at Charles Village are encouraged to participate in community life within the building, in the neighbourhood and beyond.

All tenants are members of the Tenant Council. Tenants and staff promote social activities and community life within the building.

## Program Goal

Our goal is to improve the quality of life and well-being of single adults with special housing needs, who are living on low-income, by providing secure, affordable housing.



## Program Objectives

- To provide a permanent, secure, affordable home for 22 single adults
- To improve the ability of the tenants to live independently with success through the development of their life-skills
- To develop a community setting that emphasizes the concepts of mutual support and individual responsibility
- To develop the social skills and self-confidence of the tenants by involving them in decision-making regarding the operation of the building and the program and encouraging their participation in the larger community
- To create and sustain relationships with other agencies and the community to support and advocate for tenants

## History and Funding

Charles Village opened in 2005 in response to a continuing need for affordable and supportive housing for single adults. It was developed on the model of House of Friendship's Eby Village, providing housing and support for single adults.

Charles Village is funded through tenant rental payments, the Rent Supplement Program of the Region of Waterloo and through the Consolidated Homelessness Prevention Program administered by the Social Services Department of the Region of Waterloo.

## A Program of House of Friendship

Charles Village is one of House of Friendship's Residential Services programs.

House of Friendship is a Christian, charitable human service agency founded in 1939. It operates 18 programs in the areas of Addiction, Community, Family and Residential Services (see back panel).

House of Friendship's mission is to serve low-income people in need of support and to promote opportunities for personal growth, wholesome relationships and community development through the application of holistic Christian principles.

*"I want to see a mighty flood of justice, a torrent of doing good." Amos 5:24*